MADISON COUNTY
ANIMAL SHELTER

HOW TO LOST & FOUND

OFFICIAL POST-HURRICANE PROTOCOLS

lostandfoundpets@madisoncountync.gov

LOST PETS

We are working non-stop to help reunite owners and their pets. Per disaster protocols, stray animals must stay at the shelter or with a foster for 30 days to ensure enough time for owners to find their pets.

If you are missing a dog or cat, please email us (listed above) with the following:

- Species/breed
- Gender and age
- Chip or not chipped
- Neuter/spay or not
- Collar or other identifying features
- Pictures - two or three is ideal
- Your address and area that your pet was last seen
- Phone number and alternative form of communication (Facebook handle, secondary phone number or secondary email)

FOUND PETS

People who have found a pet are required by law to report it to the shelter and to follow the shelter's instructions on what to do next.

If the animal is contained/in your care ...
EMAIL with the following info:

- species/breed
- gender
- location
- pic if possible
- finder's phone number/address

Please try to keep the animal contained and with access to water until we respond within 24 hours.
*If you have an animal in your possession that needs medical attention, please bring to the shelter.

If the animal is not contained ...
Email (listed above) with the following:

- how long the animal has been in the area
- any collar or identifying feature
- Address or closest cross street where you saw the animal

Emergencies: call/text 828-319-5343

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